Universities, schools and TAFE today expect their information service provider to position IT as a catalyst to support teaching, learning and research outcomes. How do you choose the right integrator?

CSA is the only integrator in Australia to use ECOS3: a scalable, prioritised IT strategy focused on Resilience, Relevance to your goals and Return on IT investment. Using ECOS3 we are better able to deliver certainty, reliability, lower risk & higher resilience whether it be Communications and Collaboration, Cloud, Mobility, Server & Storage, Security, Software or major productivity project.

ECOS3 takes an innovative holistic view of your project rather than a traditional “silo” approach - this allows us to better control risk factors and integrate higher levels of resilience via more effective project management and deployment.

As Australia’s leading integrator of Risk-Tolerant Information & Communication solutions, CSA offers something all Education facilities need - low risk and high resilience.

CSA provide solutions in:
- Private, Public & Hybrid Cloud
- Communications & Collaboration
- Servers & Storage
- BYOD & Mobility
- End User Computing
- Networking, Wireless & Security
- Microsoft Infrastructure
- Mobile & Custom Application Development
- Managed Services & Support
- Advisory Services & Consulting

Who is using CSA?

CSA was recently awarded the largest deployment of Enterprise voice with Microsoft Lync in Education worldwide. This deployment will see 27,500 seats of Lync 2013 and Office 365 across staff, students and affiliates at the University of New England (UNE) will realise the benefits of a single unified platform for communication and collaboration across the institute, which will support its distance learning endeavors, providing services to students, with anytime, anywhere.

CSA is actively delivering these same outcomes and benefits to schools, universities and TAFE institutions across Australia.
Managed Services:
CSA’s managed services provides an ITIL aligned operational support framework which is proven, reliable, robust and scalable.

CSA has aligned functional service delivery elements with relevant ITIL v3 Processes. These ITIL aligned services are delivered under CSA’s unique P3 methodology and ECOS3 approach to information systems ensuring the delivery of a highly resilient and scalable solution.

CSA provides a tailored, flexible and agile service with the capability for reactive and proactive monitoring and management with a single point of contact throughout the entire life cycle of support.

Advanced Communications:
CSA has become the leading integrator of risk tolerant communication & collaboration solutions. our capability in Advanced Communications is an integral part of this competency.

Our end to end offering, from strategy, to infrastructure design and implementation, coupled with an ITIL compliant Managed Services Capability delivers a pro-active and holistic service to Schools, TAFE’s and Universities alike.

By choosing CSA as a strategic partner for Advanced Communications, institutions are able to access a single, vendor agnostic integrator with the capability and track record to align technology with strategic objectives.

Key to this ability is our expertise in consulting, delivery, collaboration, security and management.

Advisory:
Enhanced business performance requires strategic thinking, followed by detailed analysis, selection, implementation and control of is projects.

CSA provides consulting, analysis, advisory and project management services that will optimise utilisation of resources, capture benefits available from complex technology, be a dynamic agent for change and high performance.

Effective IT outcomes require planning, experience, system knowledge and business understanding. CSA deliver Information Systems that work.

Server and Storage:
CSA will take care of datacentre infrastructure procurement, professional deployment and lifecycle managed services.

This includes HP rack and blade server infrastructure, enterprise storage solutions, enterprise server virtualisation (VMware and Microsoft), flash caching solutions, APC power protection & distribution, rack space, cooling and environmental control.

CSA will implement Enterprise data protection, consolidated archive solutions, and enterprise/compliance search with CommVault Simpana as well as education licensing of programs.

Datacentre Desktops – Virtual Desktop (VMware & Citrix), Desktop Presentation (Microsoft RDS, Citrix XenApp), Application Virtualisation (VMware ThinApp, Citrix XenApp), Blade Workstations. Some workstations that use cases can now be supported with VDI on top of blade workstations reserving dedicated blade workstations for high end requirements.

Microsoft:
CSA’s strategic focus on the Microsoft Productivity Platform – Exchange, Lync & SharePoint has made us one of the foremost integrators of Microsoft technologies in Australia and is highlighted by our gold competencies.

By working closely with Microsoft to deliver relevant technologies with a focus on learning outcomes, accessibility and extending the reach of resources by providing IM, Video Conferencing and Voice solutions that integrate with Microsoft Office, Exchange and SharePoint.

The benefit to institutions is extended by extensive platform support, including Windows, Mac, iOS Android and HTML5.